

baked by bre

Terms and Conditions

Deposit:

A 50% deposit is required at time of booking to confirm your order. The remaining balance is due two weeks prior to your scheduled pick-up date.

Lead Time:

I request a minimum two weeks lead time to ensure proper planning for your order. On occasion, if availability allows, I can accommodate orders within a shorter time frame. All custom orders submitted with a notice of 7 days or less will incur a 25% rush fee.

Cancellation:

Orders can be cancelled and refunded in full up to 30 business days prior to your pick up date. Cancellations made within 30 days of your pick up date will result in a 20% cancellation fee (80% refund of total price). No refunds will be given within 7 days of the pickup date.

Refunds / Returns:

Due to the perishable and handcrafted nature of our products, Baked by Bre Craft Macarons does not accept returns. There are no refunds or exchanges.

Consumer Information:

Baked by Bre is prepared in a home kitchen that is not subject to inspection. This product is not for resale. See Info page for more information on Alberta's Low-Risk Home Prepared Foods regulation.

Artist Disclaimer (if applicable):

Colour accuracy is not guaranteed. Colours may vary slightly from photographs shown as each macaron is made by hand. Decorative finishes are done by hand and are subject to the artistic interpretation. You may provide a photograph for inspiration and duplication; however, exact duplication cannot be guaranteed.

